

A red-tinted photograph of a city skyline, likely New York City, with various skyscrapers and buildings reflected in water. The image serves as the background for the top half of the page.

Brookhaven Law Group Welcome Packet

**The path to
financial freedom**

BROOKHAVEN

|| LAW GROUP

Welcome

Congratulations on taking the first step toward financial freedom—we're thrilled to have you with us. You're now part of a community of thousands who have successfully taken control of their finances, and we're here to support you every step of the way.

At Brookhaven Law Group, we're ready to help. Whether you have questions as you get started or need guidance down the road, our team is just a call or email away.

In this packet, you'll find everything you need to get started, including what to expect from the program, answers to common questions, and the Authorization to Communicate document. We encourage you to take some time to go through it all, and if anything is unclear or you simply want to talk things over, we're here for you.

We're committed to doing everything we can to help you achieve the settlements you deserve and complete this program debt-free. We're honored that you've chosen us to be part of your journey, and we're excited to see you reach your financial goals.

Thank you for trusting us with your debt resolution journey.

Sincerely,
Brookhaven Law Group

Steps for Success

1

Follow Your Savings Plan

Remember, the number one reason people are successful in debt resolution is their commitment to their savings program!

2

Keep Us Updated

Make sure to keep us informed about anything related to your program, including any correspondence you receive from your creditors (especially settlement offers).

3

Contact Our Client Services Team When You Need Help.

Our Phase 1 and Client Services team members have instant access to your information and have years of experience helping people just like you achieve success.

4

Stay Committed

Make your commitment to get out of debt part of a new lifestyle. The rewards are worth it, so stay focused on the end prize – becoming debt-free!

5

Signed Power of Attorney

IMPORTANT: Get the included Power of Attorney document signed in front of a notary and returned to our office. Most banks have a notary who will notarize this document for free. This is crucial for us to begin negotiations on your accounts.

6

Use the BLP Legal Club (if applicable)

You will receive your benefits in the mail following the completion of your first payment. These will explain all the benefits of being part of the BLP Legal Club. Discounted legal services are just a call away!

FAQs

What Should I Do or Say if a Creditor Calls Me?

We suggest that you communicate to the caller/creditor that you are in a financial hardship and are unable to pay anything at this time. It is important that you do not attempt to resolve or agree to an offer on your own.

What happens if my account is sent to a collection agency?

Many creditor accounts may be forwarded to collection agencies for handling. These agencies are required to notify you in writing that your account has been sent to collections. Please send all documentation you receive from collection agencies to Brookhaven Law Group. We will negotiate with these agencies on your behalf to reduce your debt. Additionally, it's crucial that you notify us as soon as your account is turned over to a collection agency. This allows us to track the status of your debt and target the best possible settlement offers for you.

What should I do if I receive a settlement offer from a creditor?

If you receive a settlement offer in the mail or by phone, it's important to forward it to us at Brookhaven Law Group. These offers may not be the best available option for you, and they need to be reviewed by our team to ensure you get the best possible resolution. The offers you receive are likely due to the steps we've taken to prepare your accounts. Allow us to use our experience, contacts, and historical data to maximize your savings and get the most out of your program.

REMINDER: The Power of Attorney and Authorization to Communicate documents are included in this packet. Please ensure these are signed with a notary present and return it to our office as soon as possible.



Contact us

Phone: 248-996-1500

PO Box 10
Southlake, TX 76092-9998

Ask Questions and Send Documents: customercare@brookhavenlaw.com

Hours of Operation: 8 a.m.- 9 p.m. Eastern Monday – Friday (Closed Weekends)

POWER OF ATTORNEY

I/WE _____ and _____

located at _____, hereby
appoint Brookhaven Law Group PLLC as my/our attorney to do the following acts:

1. Act on my/our behalf to represent me/us in negotiating the settlement, reduction, modification, and/or payment of any debt owing and/or allegedly due in my/our name(s) and including lawsuits concerning such debts.
2. Request and receive confidential information from creditors, collection agencies, credit bureaus, and any other third Parties in possession of such information that I/we would be allowed to view.

All employees and agents of Brookhaven Law Group PLLC may act on my/our behalf with regard to the above powers.

This Power of Attorney is binding unless and until revoked in writing by me/us. A copy shall be as effective as the original.

Date: _____

Account#: _____

Client Signature

Co-Client Signature

Client Social Security Number

Co-Client Social Security Number

Client Date of Birth

Co-Client Date of Birth

In the State of _____, County of _____,
the foregoing individual(s) signed this document before me
on this ____ day of _____, 20____.

Notary Public for the County of _____,
State of _____.
My commission expires _____.

AUTHORIZATION TO COMMUNICATE

I/We _____ and _____, located at _____, hereby authorize Brookhaven Law Group PLLC, to communicate with creditors, collection agencies, credit bureaus, and any other relevant third party for the purposes of:

1. Requesting and receiving confidential information related to any debt owing and/or allegedly due in my/our names.
2. Negotiating the settlement, reduction, modification, and/or payment of any debt owing and/or allegedly due in my/our name(s), including any lawsuits concerning such debts.

All employees and agents of Brookhaven Law Group PLLC may act on my/our behalf with regard to the above matters.

This Authorization to Communicate shall be effective unless and until revoked in writing by me/us. A copy of this document shall have the same effect as the original.

Client Signature

Date

Client Social Security Number

Client Date of Birth

Co-Client Signature

Date

Co-Client Social Security Number

Co-Client Date of Birth